

To whom it may concern:

It is my understanding that your facility is considering the installation of new security cameras and I'd like to take a moment of your time to recommend Miller Communications. It has been my pleasure to work with the staff of Miller Communications over the past 3 months. Before our agency even put our complete security system out to bid, the staff at Miller was extremely helpful in designing our system. We were convinced going into this bid that we wanted an IP (Internet Protocol) capable security system to include cameras and card readers, but didn't know the full advantages until the staff at Miller explained and demonstrated this technology. Versus traditional analog cameras, IP cameras not only enabled a higher level of functionality and reliability, but greatly reduced our overall costs and maintenance. Supervisory staff can now review any camera and any timeframe with just a few mouse clicks. We no longer depend on VCR tapes and the hassle of changing tapes every shift. Instead of running numerous cables to each camera for video, voice and power, there is single cable running to every camera. This alone minimizes maintenance and reduces cost and allows for a much cleaner installation.

I cannot begin to tell you how pleased we are with our security system and the staff at Miller. More times than I can remember, they have gone above and beyond their duties to accommodate our facility and staff. I welcome you to take an online demo of our system at your convenience which you can schedule through the Miller staff. If you have any further questions, please call me anytime.

JR VanOoteghem
Asst. Director of Technology
Cabell County 911
Huntington, WV
304-526-8578